# **College Council Agenda**

Date: 2.15.19 | Begin: 12:00 p.m. End: 1:30 p.m. | Location: CC127

Topic/Item	Presenter	Allotted Time	Key Points	Category
Minutes		NA	Minutes from the 2/1/19 meeting have been posted for review. Any comments/corrections, please contact Beth.	<ul> <li>Discussion</li> <li>Decision</li> <li>Advocacy</li> <li>Information</li> <li>Document</li> </ul>
High School Partnerships	Jaime Clarke	20 min	Update on our current High School Connection Programs.	<ul> <li>Discussion</li> <li>Decision</li> <li>Advocacy</li> <li>Information</li> <li>Document</li> </ul>
New HR Process	Vicki Hedges	25 min	Learn about the new talent acquisition process.	<ul> <li>Discussion</li> <li>Decision</li> <li>Advocacy</li> <li>Information</li> <li>Document</li> </ul>
CCC Non-Graduates Survey	Lisa Anh Nguyen	5 min	Inform the college community that a survey has been developed to understand why students leave CCC without a degree/certificate. Survey will be piloted during winter term.	<ul> <li>Discussion</li> <li>Decision</li> <li>Advocacy</li> <li>Information</li> <li>Document</li> </ul>
ISP Reads	Dru Urbassik	10 min	ISP 181 Related Instruction – 1 <sup>st</sup> Read	<ul> <li>□ Discussion</li> <li>□ Decision</li> <li>□ Advocacy</li> <li>⊠ Information</li> <li>⊠ Document</li> </ul>
Committee Reports 1. Presidents' Council	Sue Goff	5 min		<ul> <li>Discussion</li> <li>Decision</li> <li>Advocacy</li> <li>Information</li> <li>Document</li> </ul>

College Council Agenda February 15, 2019 Page 1

Association Reports <ol> <li>ASG</li> <li>Classified</li> <li>Part-time Faculty</li> <li>Full-time Faculty</li> <li>Administrative Confidential</li> </ol>				10 min			<ul> <li>Discussion</li> <li>Decision</li> <li>Advocacy</li> <li>Information</li> <li>Document</li> </ul>
	Assigned Actio		Assi	gned to		Notes	Due
Upcoming Meeting Da		eting Dates	Start Time		End time	Location	
	March 1, 2019		12:0	0 p.m.	1:30 p.m.	CC127	
	Attendance						
<b>College Council Members 18-19</b> : Sue Goff (Chair), Beth Hodgkinson (Recorder), Tara Sprehe (AFaC), Molly Burns (AFaC), Esther Sexton (AFaC), Scot Pruyn (AFaC), Andrea Vergun (AFaC), Darlene Geiger (AFaC – alternate), Sarah Hoover (AS), Bob Keeler (AS), Mickey Yeager (CS), Patricia Anderson Wieck (HR), Jennifer Miller (IEP), DW Wood (IEP), Dion Baird (ITS), Dave Gates (ITS – alternate), Sue Caldera (TAPS), Ida Flippo (TAPS), Jarett Gilbert (TAPS), Sunny Olsen (TAPS), Chris Hughes/Joyce Gabriel (TAPS – alternates), All Association Presidents, All Deans					5), Patricia		
Notes to Self Deferred							
College Council Minutes can be found at F:\College Council\18-19							

College Council Agenda February 15, 2019 Page 2

# **College Council Minutes**

Date: 2.1.19| Begin: 12:00 p.m. End: 1:30 p.m. | Location: CC127

Item/Presenter	Minutes
Minutes	Minutes from the meeting held on 1/18/19 were previously sent out for review. Any comments and/or corrections, please contact Beth.
Diversity, Equity and Inclusion Committee (DEI) Update	John Ginsburg shared an update on the development of a comprehensive DEI Plan for the college. Tim Cook had sent out an email announcing that the college has contracted with a consultant firm, Global Leadership Solutions, LLC, and Transcend Consulting Group, LLC, to work to support plan development. In the coming months, they will reach out to many areas of the college interacting with faculty, staff, alumni, and community to evaluate where we are with diversity, equity, and inclusion. The firms will be putting together focus groups, attending meetings, creating surveys to capture the many voices of the CCC community. Throughout winter and into spring they will be helping us start to draft our plan. In fall, they will be completing their work to present a final version to the Board in December.
ISP Reads	<ul> <li>ISP 371 Advanced Placement – second read. This standard establishes regulation and conditions for awarding college credit or determining course placement based on Advanced Placement scores. With the feedback received from College Council, this ISP will now include the statement course equivalency will be determined by the department.</li> <li>ISP 372 International Baccalaureate – second read. This standard establishes regulation and conditions for awarding college credit based on International Baccalaureate Exam scores. With the feedback received from College Council, this ISP will now include the statement course equivalency for awarding college credit based on International Baccalaureate Exam scores. With the feedback received from College Council, this ISP will now include the statement course equivalency</li> </ul>
Committee Reports 1. Presidents' Council	will be determined by the department. <b>Presidents' Council</b> : Sue reported that the associations brought forward a proposed resolution for community college funding asking for a joint resolution with our board. We spent some time discussing the budget, but we still wait to receive additional information from the state.

Association Reports 1. ASG 2. Classified	<ol> <li>ASG: On February 5, the Multicultural Center is hosting a lunar new year celebration. Join ASG on February 12 to incorporate healthy habits into your lifestyle at the health fair.</li> <li>Classified: No report.</li> </ol>			
<ol> <li>Classified</li> <li>Part-Time Faculty</li> <li>Full-Time Faculty</li> <li>Administrative</li> </ol>	3. <b>Part-Time Faculty:</b> Sue reported for Leslie Ormandy that bargaining begins this month for the part-time faculty association. Leslie is organizing members to attend the March for Our Students on February 18 in Salem, Oregon.			
Confidential	4. Full-Time Faculty: No report.			
connucintur	5. Admin/Confidential: Sue reported for Sunny Olsen that the group is finalizing plans for the All Staff Breakfast for March 21. We are organizing a walking team for the Portland to Coast with a group of 15 people walking/volunteering at the end of August.			
Announcements	Max Wedding – He will be sending out a call for volunteers for the 2019 Skills Competition on February 28. The award ceremony is scheduled at the Harmony Campus on March 21.			
	John Ginsburg – He reported that Annissa Rhynders, Service Learning Specialist, is working on developing a 5K run for the Memorial weekend.			
Present	Sue Goff (Chair), Robert Keeler, Chris Sweet, DW Wood, Lisa Reynolds, John Ginsburg, Irma Bjerre, Ernesto Hernandez, Max Wedding, Dustin Bare, Dru Urbassik, Cole Jones, Duncan Garcia, Michael Duncan Stevens, Esther Sexton, Beth Hodgkinson (Recorder)			

# High School Connections



## **Program Highlights**

- Students and families saved over \$3 million by paying \$10 per credit for Advanced College Credit (ACC) classes versus paying full tuition and fees.
- 451 students used fee waivers for ACC courses.
- 25 High School Connections students earned either a certificate or degree.

CTE Summer Camp student netting insects



Clackamas Community College

## **Biggest Year Ever**

Thank you to our high school partners for participating in our biggest year for student enrollment and credits earned! In 2017-2018, 4,360 students (unduplicated) participated in High School Connections programs earning 44,377 college credits. Your support and the participation from your students has caused High School Connections programs to grow 10% over the past two years.

## Credits with a Purpose — Promoting Student Advising

Across the country there are concerns about students accumulating unnecessary college credits while in high school. We are also concerned about the number and type of credits students are earning through our High School Connections programs. In an effort to guide students toward intentional credit taking behavior, we hired a full-time High School Connections advisor in 2016.

Our advisor, Katie Harvey, specifically provides advising services to high school students. Katie specializes in helping students develop education plans that incorporate college credits earned in high school into their long term goals. She maps out courses available in students' high schools and how they align with college certificate/degree programs. Katie can assist students who are planning to attend Clackamas Community College (CCC) or another college/university.

In 2017-2018, Katie began conducting on-site advising appointments in area high schools as well as providing advising presentations. Our goal is to work with sophomores and juniors to help them identify appropriate college credits

to register for within our High School Connections programs. We want to connect with students early in their college career to better guide them to accumulating purposeful college credit.

There are some big benefits for students who participate in college credit in high school. Studies have shown that students who participate in college credit courses in high school are more likely than their peers to finish high school, enter college, and complete a degree. We want to encourage enrollment in college credit courses through the High School Connections programs to advance students along their educational path. We are here to help!

#### Office of Education Partnerships Oregon City Campus, Community Center 503-594-3161 • hsconnections@clackamas.edu

Clackamas Community College 19600 Molalla Avenue Oregon City, OR 97045

## **Student Enrollment and Credits Earned**





## **Student Services Survey**

We are committed to improving student success at CCC and in the High School Connections programs. In 2017 and 2018, we conducted student services surveys of High School Connections students, excluding ACC students as they already receive a ACC program survey. In comparing results between the 2017 and 2018 surveys, students are more aware of services available to them. The 2018 survey results are below:

- 85% of respondents were aware of advising services from a college advisor
- 89% of respondents were aware of registration assistance from the college
- 56% of respondents were aware of tutoring services from the college (face-to-face or online)

## **CTE Summer Camps**

CCC hosted five Career and Technical Education (CTE) Summer Camps June 18th -22nd, 2018. Camps provided students with the opportunity to participate in hands-on classes and earn college credit. The camps were funded by the Clackamas Promise Grant provided by the Oregon Department of Education, and the Career Pathways Grant provided by the Higher Education Coordinating Commission. The camps were free for students with grant funds supporting the cost of instruction, materials, participant lunches, and transportation from participant's home high school to camp locations. Placement into camp was determined using a weighted lottery with priority placement provided to historically underrepresented students.

In total, 95 students participated in the CTE Summer Camp and earned 145 college credits:

- 48% female
- 17% identified as receiving special education services
- 49% students of color
- 71% had not previously earned college credit
- 83% of participants shared that they would participate in future summer camps based on their experience
- 92% of participants elected to earn college credit
- 93% of participants who earned college credit received an A or B in the class



Students can take up to 12 college credits (full-time college load) tuition free\*

\*Students responsible for all course fees and textbook costs.

Courses to select from include: Communications, Math, Social Sciences, and Writing. Visit the website for a list of the classes available to Summer Scholars students.

- Students must live and go to school in Clackamas County and have completed 11th or 12th grade in spring 2019
- Students must commit to attending college classes during the entire eight-week summer term, June 24th August 16th
- Classes must be taken in-person; no online offerings are permitted
- Students must take a free Summer Scholars specific First Year Experience class (no fees or book costs)
- Students must meet with an academic advisor prior to registration
- Program is limited to 100 students

Priority deadline is May 1<sup>st</sup>. Applications will be accepted until June 1<sup>st</sup>. Sign-up at www.clackamas.edu/summer-scholars

For more information contact 503-594-3161 or hsconnections@clackamas.edu www.clackamas.edu/summer-scholars





19600 Molalla Avenue | Oregon City, OR | 97045-7998 503-594-6000 | www.clackamas.edu Education That Works

# Hiring Manager Guide to Full-Time Talent Acquisition

This information is intended to help guide, ensure compliance, reduce barriers to entry and promote diversity, equity, and inclusion throughout the talent acquisition process.

Contact Human Resources for more information.



Table of ContentsTalent Acquisition ChecklistGuide to Full-Time Talent AcquisitionTalent Acquisition Work Plan AgreementTalent Acquisition Advertising GuidelinesVeteran Preference GuidelinesInternal Preference Guidelines

# **Talent Acquisition Hiring Manager Checklist**

## Job Title: \_\_\_\_\_

This checklist is intended for use by the hiring manager. For more information on each task, see the <u>in-depth guide</u> below.

Position Review and Approval – Prior to posting			
	Review job description		
	Review position approval		
	Submit requisition		
	Develop Talent Acquisition Work Plan Agreement		

Pre	Preparing – While position is posted		
	Form search committee		
	Develop interview questions and assessments		
	Develop application scoring mechanism		
	Develop interview and assessment scoring mechanism(s)		
	Schedule search committee meeting and invite HR		
	Reserve times and rooms for interviews/forums/assessments		
	Complete required trainings		

Per	Performing - After posting closes			
	Hiring Manager complete initial review of applications			
	Human Resources applies veteran and internal preference			
	Search Committee complete application scoring in NEOGOV			
	Human Resources applies veteran and internal preference			
	Provide Human Resources with the information for interviews			
	Complete interview(s)			
	Human Resources applies veteran and internal preference			
	Schedule interview for top candidate(s) to meet with Dean/Vice-President			
	Complete reference checks for top candidate(s)			
	Communicate with Search Committee			
	Request salary placement			
	Make offer and notify Human Resources			

## **Concluding** - After Hire

- Complete offer letter
- Contact applicants that were not hired
- Send all documents to Human Resources
- Start Onboarding

# In-Depth Guide to Full-Time Talent Acquisition

Position Review and Approval – Prior to posting			
Review Job Description	<ul> <li>New Position: To develop a new job description the hiring manager must complete the <u>classification process</u>.</li> <li>Current Position: Hiring Manager should review the <u>job description</u>. If changes are needed, send to the Dean of Human Resources.</li> <li>Faculty: Hiring Manager should create a job posting for use in the talent acquisition process.</li> </ul>		
Review Position Approval	<ul> <li>New Positions: New positions included in the budget adopted by the Board in June do not have to complete the Position Request (PR) process.</li> <li>Vacant Position: For vacated positions and positions not included in the approved budget complete the PR process via a requisition in <u>NEOGOV</u>.</li> <li><i>Full time faculty</i> positions will be approved via the Faculty POR Process.</li> </ul>		
Submit Requisition	<ul> <li>When <u>completing the requisition</u> be prepared to provide the following:         <ul> <li>General ledger account where wages will be charged</li> <li>Documents required to be submitted with the application</li> <li>Supplemental questions – To be used for application screening</li> <li>Posting information included on your <u>Talent Acquisition Work Plan</u> <u>Agreement</u></li> </ul> </li> </ul>		
Develop Talent Acquisition Work Plan	• Complete <u>Talent Acquisition Work Plan Agreement</u> in partnership with Human Resources (HR).		

	Preparing – While position is posted
Form Search Committee	<ul> <li>Form a Search Committee(s) that include(s) a diverse group of representatives that will work with this position on a regular basis or understand the performance results required for the position.</li> <li>Full-Time Faculty Positions: <ul> <li>The Hiring Manager should work with the Department Chair to develop the search committee.</li> <li>When possible, part-time faculty should be a part of the search committee.</li> <li>Forming the search committee may occur during the position review and approval period.</li> </ul> </li> <li>The Committee(s) may include internal and/or external partners and should be representative of the College's <u>shared governance principles</u>.</li> <li>When necessary, request permission from supervisors prior to asking an employee to participate.</li> <li>Hiring Managers may include other members of the search committee in various steps throughout the talent acquisition process, such as developing the job posting, interview questions, and scoring mechanisms.</li> </ul>
	designees of the Classified, Full-Time Faculty, and Part-Time Faculty associations for representatives to participate in the committee process.

Develop Interview	• Develop interview questions and assessments using the job description
Questions	and other applicable <u>competencies</u> .
Questions	<ul> <li>Questions should relate to the functions of the job and the required</li> </ul>
	knowledge, skills, abilities, effort, responsibilities, and working conditions.
	<ul> <li>At least one question related to diversity, equity, and inclusion is required.</li> </ul>
	<ul> <li>A list of approved <u>interview questions</u> is available for use.</li> </ul>
	<ul> <li>Any questions not included in the provided bank must be approved by HR</li> </ul>
	prior to use.
Develop Application	<ul> <li>Develop a mechanism for scoring applications. Your scoring mechanism</li> </ul>
Scoring Mechanism	should be based on information available via the application and
	submitted documents.
	<ul> <li>Examples of scoring mechanisms can be found on the <u>HR Information</u></li> </ul>
	Network Drive.
Develop Interview	<ul> <li>Develop a mechanism for scoring interviews, teaching demonstrations,</li> </ul>
Scoring Mechanism(s)	skills assessments, group interviews, and forums.
5 (·/	<ul> <li>Scoring mechanism(s) should be based on information obtainable through</li> </ul>
	the interview questions and/or interview process.
Schedule Committee	<ul> <li>Schedule a meeting with the Search Committee to review process,</li> </ul>
Meeting	timeline, and expectations.
	• Be sure to invite HR to attend, as they will provide the committee with
	additional training.
Reserve time and	Reserve dates, times, and rooms for interviews, teaching demonstrations,
rooms	forums, and skills assessments using 25Live.
Complete required	Prior to the Search Committee Meeting, HR will provide the search
Trainings	committee members with:
	<ul> <li>Talent Acquisition Guidelines</li> </ul>
	<ul> <li>Talent Acquisition Confidentiality Agreement</li> </ul>
	<ul> <li>Instructions for scoring via NEOGOV</li> </ul>
	<ul> <li>Information on required SAFE Colleges trainings</li> </ul>
	<ul> <li>Sensitivity Training</li> </ul>
	<ul> <li>Diversity Awareness</li> </ul>
	<ul> <li><u>Bias Awareness - Understanding Prejudice</u></li> </ul>
	<ul> <li>Optional: Conducting Job Interviews</li> </ul>
	Committee members are required to sign the confidentiality form and
	complete the required trainings <b>prior</b> to reviewing applications.

Performing - After Posting Closes			
Complete Initial Review of Applications	•	The Hiring Manager should do an initial review of the applications to ensure all candidates meet the minimum qualifications for the job.	
HR applies veteran and internal preference	•	Work with HR to ensure <u>veteran preference</u> and <u>internal preference</u> has been applied.	
Search Committee complete application scoring in NEOGOV	•	Each committee member should score all of the applications presented to them using the scoring mechanism created. Final scores should be entered in <u>NEOGOV</u> .	

HR applies veteran and	Work with HR to ensure <u>veteran preference</u> and <u>internal preference</u> has
internal preference	been applied.
	HR will provide an updated list of applicant ranking.
Provide HR with the	<ul> <li>Provide Human Resources with the following information:</li> </ul>
information for	<ul> <li>Number of candidates to be interviewed</li> </ul>
interviews	<ul> <li>Candidates to be interviewed will be based on scoring</li> </ul>
	Exceptions may be made for veteran and internal preferences
	<ul> <li>Type of Interviews (Phone, In-Person, Forum, etc.)</li> </ul>
	<ul> <li>Interview dates, times, and locations</li> </ul>
	<ul> <li>Any information that should be provided to the candidates</li> </ul>
Complete Interview(s)	<ul> <li>Complete interviews using the established scoring mechanism.</li> </ul>
	<ul> <li>If conducting multiple rounds of interviews, ensure these steps are</li> </ul>
	completed for each round:
	<ul> <li>Human Resources is notified</li> </ul>
	<ul> <li>Veteran and internal preferences have been applied</li> </ul>
	<ul> <li>A scoring mechanism has been used and documented</li> </ul>
	<ul> <li>Some positions may require skills tests, open forums for the CCC</li> </ul>
	community, or for <b>faculty searches</b> , teaching demonstrations.
HR applies veteran and	<ul> <li>Work with HR to ensure <u>veteran preference</u> and <u>internal preference</u> has</li> </ul>
internal preference	been applied.
Schedule Interview for	• Some divisions require the final candidate(s) to meet with the dean, vice-
top candidate(s) to	president, and/or the president as a final interview.
meet with Dean/Vice-	• All full-time faculty placements require the final candidate(s) to meet with
President	the Vice-President of Instruction and Student Services.
	• Final candidates, for any position that will be a direct report to a College
	Services Dean, must meet with the Vice-President of College Services.
	Reimbursement for travel expenses is allowed for finalists interviewing for
	a Dean, Vice-President, or President position.
Complete reference	<ul> <li>The Hiring Manager should complete at least three (3) <u>reference checks</u></li> </ul>
checks for top	prior to making an offer.
candidate(s)	<ul> <li>Notify the applicant before conducting reference checks</li> </ul>
	<ul> <li>The reference check forms can be emailed to references or the</li> </ul>
	Hiring Manager can call the references and ask the questions
	<ul> <li>All reference check documentation must be returned to HR</li> </ul>
	<ul> <li>Clarifying questions, not noted on the reference check documents,</li> </ul>
	which are directly related to the candidate's employment history
	may be asked.
	<ul> <li>Some positions may also require additional background checking (i.e.</li> </ul>
	credit, criminal, background). If so, contact HR.
Request Salary	• After the Hiring Manager has determined a final candidate(s), contact HR
Placement	for a salary placement.
	<ul> <li>Please allow 1-2 business days for the salary placement to be complete.</li> </ul>
Make Offer and notify	Once the salary placement has been confirmed, the Hiring Manager
Human Resources	should make a verbal offer to the candidate.
	When the candidate has accepted, contact HR with a start date.

Concluding - After Hire				
Communicate with	• It is important to update the Search Committee throughout the process to			
Search Committee	ensure they are kept informed about the process.			
	Develop a communication plan.			
	Before sharing information to the College community, be sure to			
	allow the candidate time to notify their current employer.			
Complete offer letter	The Hiring Manager should send the prepared offer letter and job			
	description to the candidate and ask for return of a signed copy.			
	• The signed copies are sent to HR for placement in the personnel file.			
Contact applicants	• Prior to announcing the hire, the Hiring Manager should contact unselected			
that were not hired	candidates that are internal and/or visited campus for an interview.			
	HR will contact the other candidates, including those that had phone			
	interviews.			
All documents to HR	• All materials pertaining to the talent acquisition process must be sent to HR.			
Start Onboarding	Begin the <u>Onboarding Process</u> .			
	• Information on employee access can be found on the <u>HR Network Drive</u> .			

# **Example Process:**

The following outline is intended to be used an example and should be altered to fit the needs of the position. This outline does not include required administrative tasks, such as training and documentation.

Example Talent Acquisition Process					
Action	Responsible Party	Date			
Complete requisition	Hiring Manager	01/01/2019			
Requisition approved	Position Request Committee	01/09/2019			
Position posted	Human Resources	01/11/2019			
First deadline for applications	Applicant	02/01/2019			
Applications reviewed for minimum qualifications	Hiring Manager	02/07/2019			
Applications sent to search committee	Human Resources	02/08/2019			
Scores submitted	Search Committee	02/14/2019			
Ranked list provided to Hiring Manager	Human Resources	02/15/2019			
Send number of applicants to interview to HR	Hiring Manager	02/18/2019			
Invite applicants to interview	Human Resources	02/19/2019			
Complete first interview	Applicant / Hiring Manager	02/26/2019			
Complete skills assessment	Applicant / Hiring Manager	02/26/2019			
Meet with Vice-President	Final Applicant(s)	02/28/2019			
Reference checks completed	Hiring Manager	03/05/2019			
Salary placement completed	Human Resources	03/07/2019			
Offer made	Hiring Manager	03/08/2019			

# **Talent Acquisition Work Plan Agreement**

## **Position Details**

Job Title:

Desired Length of External Posting (e.g. 2 weeks)

Number of Vacancies:

Jo	b Classification	W	ork Location
	Faculty		Oregon City
	Classified		Harmony
	Admin/Confidential		Wilsonville

Type of Position		Type of Appointment		Union or Non-Union	
	Full-time	Regular		Union	
	Part-time	Limited Term: End Date: Grant-funded?:		Non-union	

Documents required with the Application				
Recommended Options: OR Choose a combination of the following:				
□Resume/Cover Letter		Resume/Curriculum Vitae Only		
□No Additional Documents		□Cover Letter Only		
		□Unofficial Transcripts		
		□Licenses/Certifications		
		Letters of Recommendation:		

## **Hiring Department Information**

Hiring Division/Department:

Hiring Manager:

Division/Department Backup Person:

## **Communication Plan Agreements**

(HR Representative and Hiring Manager)	
Method of communication (select one or more of the following):	
Email      Telephone      Meeting      Other	
Who should communication be provided to?	
Hiring Manager      Other	
Frequency of communication:	
🗆 Weekly 🗆 Bi-Weekly 🗆 Other	
Content of communication to include:	
Status Issues Other	

	Timeline Agreements			
Date Ranges	Milestone:	Date of Completion:		

Package Options	Name
Target Outreach (Female, Hispanic, etc.):	
Additional Targeted Outreach/Advertising	
Additional Outreach Advertising	

## **Talent Acquisition Plan Agreement**

Receipt of a signed copy of email from hiring manager confirming agreement to the talent acquisition activity schedule will represent commitment to the above Work Plan

Position	Name	Signature (proof of agreement)	Date
HR Representative			
Hiring Manager			

# **Talent Acquisition Advertising Guidelines**

While our standard advertising options target a diverse applicant pool, these guidelines are meant as suggestions and not to limit advertising options. Divisions/Departments are welcomed and encouraged to expand the scope of advertising to align with the diversity goals of the College.

Internal Advertising						
Position Type	Process	Where Advertised				
Full-Time Classified and Full-Time Faculty Positions	HR posts the position internally for eight (8) calendar days prior to posting externally.	<ul><li>FYI Today</li><li>CCC associations</li><li>CCC website</li></ul>				
All Other Positions	HR posts concurrent with external posting.	<ul> <li>FYI Today</li> <li>CCC associations</li> <li>CCC website</li> <li>CCC Veteran Center</li> </ul>				

Standard External Advertising Sites HR automatically posts to the following sites at no expense to the hiring division/department:				
<ul> <li>FYI Today</li> <li>CCC Associations</li> <li>Governmentjobs.com</li> <li>Indeed</li> <li>Partners in Diversity</li> <li>US.Jobs</li> <li>Craigslist</li> </ul>	<ul> <li>iMatch</li> <li>HigherEdJobs</li> <li>JBLMUnlimited.com</li> <li>AsiansInHigherEd</li> <li>BlacksInHigherEd</li> <li>DisabledInHigherEd</li> </ul>	<ul> <li>HispanicsInHigherEd</li> <li>LGBTInHigherEd</li> <li>NativeAmericansInHigherEd</li> <li>VeteransInHigherEd</li> <li>WomenAndHigherEd</li> <li>CCC Social Media</li> </ul>		

Optional Additional External Advertising Sites Please list these in your NEOGOV (OHC) Requisition HR will post to the following sites, and the additional expense will be charged to the hiring division/department:					
Chronicle	\$375	Oregonian/OregonLive	\$300		
<ul> <li>Mac's List</li> </ul>	\$119	<ul> <li>Journal of Blacks in Higher Education</li> </ul>	\$245		
Glassdoor	\$199	<ul> <li>Minority Professional Network</li> </ul>	\$100		
Monster.com	\$375	<ul> <li>Professional Diversity Network</li> </ul>	\$495		
<ul> <li>Deafdigest.net</li> </ul>	\$120	<ul> <li>Professional Woman of Color Network</li> </ul>	\$160		
<ul> <li>iHispano.com</li> </ul>	\$495	El Hispanic News	TBD		
<ul> <li>Militaryjob.com</li> </ul>	\$125	Oregon Association of Minority Entrepreneurs	TBD		
Diversityjobs.com	\$225	<ul> <li>Other websites and publications</li> </ul>	TBD		

Optional Department Advertising				
The hiring division/department will be responsible for advertising to the following:				
Membership driven listservs	Sites that require membership			

# **Talent Acquisition Veteran Preference Guidelines**

Human Resources will apply veteran preference when necessary. The information below states what is required by law. In many instances Human Resources will be more generous than the requirements listed below. The determination is based on several other factors in the talent acquisition process.

General Preference Requirements						
of title 5, Un An ho Milita for pr Guar Wher	<ul> <li>Military retirees at the rank of major, lieutenant commander, or higher are not eligible for preference unless they are disabled veterans.</li> <li>Guard and Reserve active duty for training purposes does not qualify for preference.</li> </ul>					
Intonviow	Types of Preference					
Interview	terview Veterans' preference candidates qualify for an interview when they meet all the minimum qualifications, special qualifications, and all desired attributes as listed in the job posting. The veterans' preference candidate's who meet all of these criteria, must be interviewed regardless of the veteran's score or rank compared to other applicants.					
5 – Point Preference	<ul> <li>Five points are added to the passing examination score or rating of a veteran who served:</li> <li>During a war; or</li> <li>During the period April 28, 1952 through July 1, 1955; or</li> <li>For more than 180 consecutive days, other than for training, any part of which occurred after January 31, 1955, and before October 15, 1976; or</li> <li>During the Gulf War from August 2, 1990, through January 2, 1992; or</li> <li>For more than 180 consecutive days, other than for training, any part of which occurred during the period beginning September 11, 2001, and ending on the date prescribed by Presidential proclamation or by law as the last day of Operation Iraqi Freedom; or</li> <li>In a campaign or expedition for which a campaign medal has been authorized. Any Armed Forces Expeditionary medal or campaign badge, including El Salvador, Lebanon, Grenada, Panama, Southwest Asia, Somalia, and Haiti, qualifies for preference.</li> </ul>					
10 – Point Preference	<ul> <li>Ten points are added to the passing examination score of:</li> <li>A veteran who served any time and who (1) has a present service-connected disability or (2) is receiving compensation, disability retirement benefits, or pension from the military or the Department of Veterans Affairs. Individuals who received a Purple Heart qualify as disabled veterans.</li> <li>An unmarried spouse of certain deceased veterans, a spouse of a veteran unable to work because of a service-connected disability, and</li> <li>A parent of a veteran who died in service or who is permanently and totally disabled.</li> </ul>					

# **Talent Acquisition Internal Preference Guidelines**

The guidelines below outline how internal preference is applied during the talent acquisition process.

### Human Resources will apply internal preference when necessary.

Current Classification	Who Qualifies for Internal Preference	Qualifications to Receive an Interview	
Full-Time Classified	All classified employees that qualify under the classified bargaining agreement and full-time grant-funded classified employees	Meet minimum qualifications	
Full-Time Faculty	All full-time faculty employees	Meet minimum qualifications	
Part-Time Faculty	Part-time faculty at level 2 and above who have taught in 1 of the immediate last 4 terms	Meet minimum qualifications <ul> <li>If the internal candidate equally or better meets the selection criteria when compared to all other candidates (both internal and external) then the internal candidate will be offered the position</li> </ul>	
Administrative	None	Based on scoring by committee	
Confidential	None	Based on scoring by committee	
Part-Time Classified	None	Based on scoring by committee	
Students	None	Based on scoring by committee	

Scoring must be completed on all candidates, including those that will advance due to internal or veteran preference.

Information on internal candidates, not obtained through the talent acquisition process, may not be used in the scoring and/or decision making process.



# Supervisor Guide to Onboarding New Employees

This checklist is to be used as a guide and should not be considered all-inclusive. Please add any additional division/department specific items to this checklist.

For more information, please contact Human Resources.



Table of Contents
Onboarding New Employees
Division/Department Checklist
<ul> <li>Prior to the Employee's First Day</li> </ul>
<ul> <li>Employee's First Day</li> </ul>
Employee's First Week
<ul> <li>Employee First Month</li> </ul>
<ul> <li>Employee's First Year</li> </ul>



Onboarding New Employees				
Why Onboard?	Beginning a new job can be an overwhelming and challenging experience. At Clackamas Community College (CCC) we want employees to have a successful transition to their new roles. We are committed to provide the knowledge, tools, and resources to support employee effectiveness. Orienting a new employee takes a partnership between the supervisor, the employee's co-workers, Human Resources (HR) and many other divisions during the onboarding process. By working together, we can increase improve retention, increase employee satisfaction, encourage strong performance, expedite an employee's ability to perform and contribute, and create a sense of shared vision and belonging to our Community.			
	Onboarding includes several steps to help new employees transition into their new roles at CCC and should take approximately one year in order for the employee and supervisor to experience a full cycle of activities within the position.			
Human Resources Orientation	New employees will receive email communication from HR following an accepted offer. They will be asked to complete new hire paperwork via <u>NEOGOV-Onboard</u> . They will be provided with login information and can complete the paperwork from their personal computer. They will be asked to stop into HR on their first day of work for approximately 5 minutes, to complete the new hire process. The NEOGOV-Onboard process will assist with policy review and <u>SafeColleges</u> new hire training.			
New Employee Onboarding	Throughout the onboarding process employees will receive information on topics such as CCC history, the College structure, student life, diversity, benefits, and campus tour. This overview of CCC will assist new employees in having an overall understanding of the College. Employees will automatically be scheduled to attend a new employee orientation meeting during their first month of employment. HR will notify new employees of new employee onboarding process by including this information during their first-day meeting with HR and via email. We will send supervisors an email to inform them when their employee is scheduled to attend new employee onboarding activities and meetings. New employee onboarding activities typically occur over the span of a year.			



## **Division/Department Onboarding Checklist**

The division/department onboarding begins with the employee's hire and continues through at least the probationary period. Please use the following checklist to assist in welcoming and onboarding new employees.

Note: Red underlined text indicates a link to an outside source for additional information.

## Prior to the Employee's First Day

Welcome and Staff		Inform appropriate staff of the new employee's arrival (e.g. The division and department).
Communication		Compile a welcome packet for the new employee with key information e.g. job description, organization chart, department marketing booklets, contact list(s), etc.
		Schedule time on relevant calendars to meet with the new employee on the first day of work, both at the beginning of the day and at the end of the day to debrief.
<ul> <li>ergonomic information/spectrum</li> <li>stock with basic supplies.</li> <li>If possible, have a card or workers welcoming the employed stock with basic supplies.</li> </ul>		Prepare employee's computer, phone, work station (including ergonomic information/special needs or accommodations), and stock with basic supplies.
		If possible, have a card or other communication signed by co- workers welcoming the employee. Feel free to add a personal touch or appropriate item to welcome the employee.
<i>Employee Login and System Access</i>		Ensure Administrative Coordinator/Assistant has completed the personalized Access Request form provided to them by HR via email.
-		<ul> <li>The process for access request can be reviewed on the <u>HR</u> <u>Information Network Drive</u>.</li> </ul>
		Order applicable keys. Please allow up to 7 days processing time.
Training and Development		
		Notate probationary period end date, performance checkpoints and onboarding dates on your calendar.
		<ul> <li>Information on dates can be found in the <u>handbooks and</u> <u>bargaining agreements.</u></li> </ul>
		<ul> <li>HR will provide dates for all HR-initiated meetings and for probationary evaluation dates.</li> </ul>
		For peer mentoring or coaching, contact Human Resources.



Employee's First Day				
Communication and Physical Access		Be present to welcome the new employee and provide instructions. If you must be away, appoint someone to act on your behalf.		
		Help employee become familiar with his/her work station.		
		Provide a secure place to store personal belongings.		
		Conduct a tour of the work location/department, pointing out bulletin boards, mail drop points, meeting rooms, print and copy area, break room, rest rooms, cafeteria, recycling bins, smoking areas, emergency exits, fire extinguishers and first aid supplies.		
Training and		Review and discuss the employee's job description.		
Development		Discuss the training, upcoming meetings and what the employee should expect during the first few weeks of employment.		
		Provide the employee an overview of the division/department explaining who does what, how their work impacts CCC and how the employee's role fits into the division/department and the College. This overview should include <u>mission fulfillment</u> and strategic priorities.		
RiskProvide the employee with enManagementinformation.		Provide the employee with <u>emergency preparedness</u> information.		
and Guidelines		<ul> <li>Inform employee of appropriate safety training e.g. safe work practices, hazardous chemicals present in the workplace, location of Safety Data Sheets, etc.</li> <li>Contact College Safety with questions.</li> </ul>		
		Discuss maintaining confidentiality and taking the FERPA training. Contact the Registrar with questions at ext. 3370.		
		Ensure employee has adequate time to complete mandatory HR trainings in NEOGOV–Onboard and <u>SafeColleges</u> .		
Work		Explain work hours, lunch and break times as is relevant.		
Expectations and Culture		Review holidays, <u>academic calendar</u> , <u>inclement weather and</u> <u>college closure procedure.</u>		
		Explain guidelines for attire and professional behavior.		



Employee's First Week (may also include the first day)		
Supervisor- Employee Engagement		Talk about each person's preferred operating styles, including your management style, communication, and leadership expectations.
		Communicate with the employee often to check in, monitor progress and answer questions.
		Ensure employee has relevant system access and other resources.
Training and Development		Discuss expectations about customer service e.g. phone etiquette, turnaround time on phone calls/emails, etc.
		Provide employee with initial relevant tasks/assignments and overview of systems and tools.
		If the employee will be driving CCC vehicles, contact <u>Motor</u> <u>Pool</u> for more information.
		Talk about key professional memberships, meeting attendance and reporting expectations.
<ul> <li>Ask meeting organizers to add the new employee to remeeting invites.</li> </ul>		<ul> <li>Ask meeting organizers to add the new employee to relevant meeting invites.</li> </ul>
Welcome and Staff		Explain the process for ordering office supplies and resources they may need to do their job.
Communication		Assist the employee in obtaining their CCC ID card, via Enrollment Services in Roger Rook.
		Assist the employee with <u>ordering business cards and name</u> <u>badge</u> , if applicable.
		Discuss time reporting and show how to complete the appropriate form. Explain how to notify supervisor of an absence, and the process for requesting leave.
		Begin to introduce the employee to partner division/department and college staff/faculty. Provide a list of contacts with phone numbers/email addresses.
		Continue to introduce the employee to appropriate department and college staff. Assist the employee in
		coming up with position-relevant questions to ask. Add employee's name and contact information to department
		materials e.g. department website, listservs, key meetings. If applicable to the employee's position, contact the <u>Business</u> <u>Office</u> to obtain a CCC Credit Card.



Employee's First Month (may include first day and first week)		
Supervisor- Employee		Encourage the employee to attend campus events and sign up for committees.
Engagement		Introduce employee to external partners and explain engagement expectations, e.g. community or other meeting attendance.
		<ul><li>Encourage employee to complete New Employee Passport.</li><li>Contact <u>Human Resources</u> for more information.</li></ul>
<i>Training and Development</i>		Hold development/coaching conversations and document clear, shared understanding of expected work product and results and establish how results will be measured.
		Explain the ongoing performance evaluation process.
		Establish development focus and support resources for results.
		Ensure employee attends quarterly orientation with HR.
Risk Management		Explain the probationary period, review the job performance expectations, and begin setting goals to accomplish.
and Guidelines		Review key College and department policies, procedures, and manuals.
		Introduce employee to the BERT on their 'home' floor.
		Discuss expectations about maintaining computer and department security.
		Ensure employee has completed the mandatory trainings in NEOGOV - Onboard.

Employee's First Year				
Continuous		Continue activities of first day/week/month as is applicable.		
Onboarding Cycle and				
Development		Monitor for behavior, learning and job fit and provide coaching/coaching opportunities as needed for you and the employee.		
		Enlist continual employee and stakeholder feedback on onboarding progress, employee development and engagement.		



# **Human Resources Talent Acquisition Checklist**

## Job Title:

Pos	Position Review and Approval – Prior to posting				
	Ensure Supervisor has reviewed job description				
	Ensure Requisition has appropriate approvals				
	Ensure Position has been approved through Budget or PR Process				
	Review and sign Talent Acquisition Work Plan Agreement				
	Post position internal:				
	Advertise internally				
	Post position external:				
	Advertise externally				
Pre	paring – While position is posted				
	Send Search Committee Information on Training and Interviewing				
	<ul> <li>Ensure required participants are included on committee</li> </ul>				
	Attend Committee Meeting and provide training				
	Review Interview Questions				
	All positions require at least one question related to DEI				
	Review Application Rubric(s)				
	Review Interview Scoring Rubric(s)				
Per	forming - After Posting Closes				
	Ensure Hiring Manager has completed initial review of applications				
	Apply veteran and internal preference				
	Ensure Committee and Hiring Manager have completed required trainings				
	Ensure confidentiality forms have been signed				
	Provide Search Committee access to applications				
	Ensure Search Committee has added application scoring in NEOGOV				
	Provide Hiring Manager with scoring by:				
	Apply veteran and internal preference				
	Setup Interview Schedule via NEOGOV				
	Apply veteran and internal preference				
	Ensure Candidate has met with Dean/Vice-President, as is applicable				
	Ensure reference checks are complete and documented				
	Request Salary Placement				
	Send Salary Information to Hiring Manager				
Cor	ncluding - After Hire				
	Prepare offer letter and send to hiring manager				
	Contact applicants that were not hired				
	Disable committee access in NEOGOV				
	Archive requisition, posting, and eligible list in NEOGOV				
	Collect documents from Search Committee and Hiring Manager				
	Update Talent Acquisition file tracking				

# ISP 181 Related Instruction

### PURPOSE

Defines Related Instruction requirements for all <u>1-year</u> Certificates of Completion<u>, (of 45 credits</u> or more) and all non-transfer degrees such as the Associate of Applied Science degree<u>,</u> and the Associate of General Studies degree.

### SUMMARY

All <u>1-year</u> Certificates of Completion (of 45 or more credits) and all AAS (Associate of Applied Science and AGS (Associate of General Studies) degrees require at least <u>3 credits 1 course</u> in each of <u>C</u> omputation, <u>C</u> ommunication and <u>H</u> human <u>R</u> elations categories. In addition, all AAS and AGS degrees require at least one credit in physical education/health/safety/first aid.

#### STANDARD

- 1. The Curriculum Committee will review new and revised <u>1-year Certificates of</u> <u>Completion, Associate of Applied Science and Associate of General Studies</u> degrees and certificates of completion to ensure that they meet all Related Instruction requirements.
- 2. The Curriculum Committee will approve proposed courses that meet the requirements for Computation, Communication, Human Relations and Physical Education/Health/Safety/First Aid, as necessary to meet program needs identified by departments and advisory committees.

The criteria are: can be found on the Related Instruction Checklist.

- a. Physical Education/Health/Safety/First Aid: any course (of at least 1 credit) with prefix PE, HPE, HE or Health and Safety courses recognized by departments accepting Related Instruction courses.
- b. Computation: college level courses that total at least 3 credits and provide students with sufficient mathematical skills and knowledge for them to be successful in a field for which their degree or certificate is appropriate.
- c. Communication: college level writing courses that total at least 3 credits and provide students with the effective written communication skills necessary for them to be successful in a field for which their degree or certificate is appropriate.
- d. Human Relations: college level courses that total at least 3 credits and cover interpersonal relationships and human relations skills in social and/or work contexts.

The catalog will list all the courses that meet related instruction requirements for each of the four categories described in #2 above. The catalog will list the four categories listed in #2 above and which courses can be taken to meet those requirements.

- <u>3.</u>
  - Departments accepting related instruction courses are responsible for ensuring Related Instruction courses have content pertinent to their programs of study. The Career Technical Programs section of the catalog will specifically call out the

<u>course(s) that satisfy the Related Instruction requirement for each 1-year</u> <u>Certificate of Completion and Associate of Applied Science degree.</u>

## **REVIEW HISTORY**

<u>4.</u>

ISP Committee	Reviewed	February 8, 2019
ISP Committee	Updated Format	August 3, 2016
College Council	Reviewed	March 7, 2014
College Council	Reviewed	February 15, 2013
College Council	Reviewed	April 7, 2006
Instructional Council	Adopted	May 21, 1991